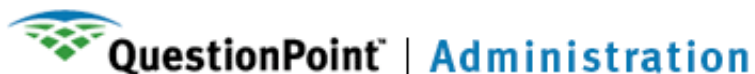


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Institution	Subscription Group	Cooperative Groups
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Report by Single Subscription Group

Profile Service

Monthly Report 2006 (Ask?Away)

History	Current
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Daily/Monthly Breakdown Stats:

All statistics here are reported in Eastern Time (-5 GMT)

Time Period	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Searches against Profile Database	2	2	19	17	4	1	0	9	2	9	20	1	86

Knowledge Base Service

Monthly Report 2006 (Ask?Away)

History	Current
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Daily/Monthly Breakdown Stats:

All statistics here are reported in Eastern Time (-5 GMT)

Time Period	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Records Added to Database Automatically(Global)	0	0	0	1	1	0	0	0	0	1	0	2	5
Browses against Knowledge Base(Global)	1	4	6	3	4	3	0	0	0	0	0	0	21
Browses against Knowledge Base(Local Ask?Away)	1	4	6	3	6	3	1	1	0	0	0	0	25
Searches against Knowledge Base(Global)	12	17	17	6	0	30	0	11	2	4	3	2	104
Searches against Knowledge Base(Local Ask?Away)	15	17	14	6	0	36	0	11	2	4	3	2	110
Records Added to Database Manually(Local Ask?Away)	1	0	0	0	0	0	0	1	0	0	0	0	2

Ask Service

Monthly Report 2006 (Ask?Away)

History	Current
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Daily/Monthly Breakdown Stats:

All statistics here are reported in Eastern Time (-5 GMT)

Time Period	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Questions Assigned to Librarian	169	296	423	451	521	635	440	566	715	809	996	466	6487
Questions Referred to Subscription Partner	0	1	1	1	2	1	0	2	3	3	5	8	27
Questions Rejected	0	1	0	0	48	29	13	43	51	61	66	68	380
Questions/Chat Transcripts Deleted	3	21	197	51	14	17	16	17	34	101	439	82	992
Questions Referred to Global Network via Global Network	0	0	0	1	1	0	0	0	0	0	1	0	3
Questions Referred via E-mail	62	54	32	42	66	157	103	104	125	269	167	118	1299

Questions Recalled via E-mail	16	5	5	7	16	14	19	15	26	59	36	16	234
Questions Referred to Virtual Partner	0	0	0	0	1	1	2	0	0	1	1	2	8
Number of Clarifications	8	10	8	7	7	5	9	10	8	13	6	3	94
Number of Patrons Logon	124	204	241	280	289	335	228	259	282	355	264	186	3047
Questions Received via Patron Form	353	514	633	537	510	606	525	624	801	942	1091	758	7894
Questions Received from Global Network via Global Network	0	0	0	0	0	0	0	0	0	0	1	0	1
Questions Received via Direct Entry	9	7	7	14	4	4	7	2	6	2	7	10	79
Answers Sent	381	549	752	658	583	731	640	770	902	974	828	581	8349
Questions Received via Referral	0	1	1	0	0	0	0	1	1	2	2	0	8
Questions (Total) Received	362	522	641	551	514	610	532	627	808	946	1101	768	7982

Hourly Breakdown Stats -- Number of Clarifications:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
09:00-09:59	0	0	0	3	0	0	0	0	1	1	2	0	7
10:00-10:59	1	0	1	1	1	0	2	0	1	1	0	0	8
11:00-11:59	0	2	2	1	1	0	1	0	0	1	2	0	10
12:00-12:59	1	3	0	0	0	0	1	2	1	1	0	0	9
13:00-13:59	1	0	0	0	0	0	0	0	0	3	0	0	4
14:00-14:59	0	0	1	0	0	2	1	3	2	1	0	1	11
15:00-15:59	2	0	2	1	1	0	0	3	1	1	1	0	12
16:00-16:59	1	3	0	0	0	0	0	0	1	0	1	0	6
17:00-17:59	1	2	2	0	4	2	0	1	0	2	0	0	14
18:00-18:59	0	0	0	0	0	1	3	1	0	0	0	1	6
19:00-19:59	1	0	0	0	0	0	0	0	0	0	0	1	2
20:00-20:59	0	0	0	0	0	0	1	0	0	0	0	0	1
21:00-21:59	0	0	0	1	0	0	0	0	1	2	0	0	4
Total	8	10	8	7	7	5	9	10	8	13	6	3	94

Hourly Breakdown Stats -- Questions (Total) Received:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
00:00-00:59	4	9	8	27	13	15	9	20	20	30	23	21	199
01:00-01:59	7	6	8	7	10	7	3	7	9	9	27	20	120
02:00-02:59	4	3	1	1	3	7	3	1	4	10	14	13	64
03:00-03:59	0	2	3	1	5	7	3	3	7	10	14	16	71
04:00-04:59	1	3	1	2	8	5	3	2	4	9	20	20	78
05:00-05:59	1	2	1	5	1	4	5	3	8	12	17	20	79
06:00-06:59	2	3	4	0	5	3	8	5	5	10	15	13	73
07:00-07:59	6	4	6	4	9	4	7	7	13	17	31	15	123
08:00-08:59	5	30	12	13	13	22	12	14	19	29	35	33	237
09:00-09:59	16	19	22	27	17	40	35	18	41	54	53	49	391
10:00-10:59	16	33	56	37	33	41	34	36	51	71	76	48	532
11:00-11:59	26	40	52	28	43	46	42	52	75	64	88	48	604
12:00-12:59	28	35	75	51	32	52	49	49	63	72	86	53	645
13:00-13:59	53	46	37	45	37	47	33	47	54	64	82	38	583
14:00-14:59	35	35	53	39	46	36	47	53	54	75	65	60	598
15:00-15:59	27	38	67	56	46	39	39	52	63	80	66	44	617
16:00-16:59	25	42	54	31	28	47	32	55	61	60	61	34	530

17:00-17:59	21	40	39	36	35	36	32	40	44	65	59	50	497
18:00-18:59	13	33	29	24	28	38	24	22	37	39	51	24	362
19:00-19:59	15	16	21	20	18	29	30	33	38	48	44	27	339
20:00-20:59	16	28	20	22	23	18	22	27	37	30	48	31	322
21:00-21:59	18	26	22	28	22	19	27	19	39	37	41	30	328
22:00-22:59	13	12	31	36	25	17	19	29	34	29	46	34	325
23:00-23:59	10	17	19	11	14	31	14	33	28	22	39	27	265
Total	362	522	641	551	514	610	532	627	808	946	1101	768	7982

Hourly Breakdown Stats -- Questions Received via Referral:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
08:00-08:59	0	0	0	0	0	0	0	0	0	1	0	0	1
10:00-10:59	0	0	0	0	0	0	0	0	1	1	0	0	2
12:00-12:59	0	0	0	0	0	0	0	1	0	0	1	0	2
14:00-14:59	0	1	0	0	0	0	0	0	0	0	0	0	1
17:00-17:59	0	0	1	0	0	0	0	0	0	0	0	0	1
19:00-19:59	0	0	0	0	0	0	0	0	0	0	1	0	1
Total	0	1	1	0	0	0	0	1	1	2	2	0	8

Hourly Breakdown Stats -- Answers Sent:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
00:00-00:59	0	0	1	0	3	0	1	0	1	2	1	0	9
01:00-01:59	0	0	0	3	0	0	0	0	0	0	0	0	3
07:00-07:59	0	0	0	0	0	0	6	1	1	0	1	0	9
08:00-08:59	2	5	2	3	2	1	6	3	7	9	7	9	56
09:00-09:59	26	27	32	41	23	35	29	40	53	55	45	32	438
10:00-10:59	37	73	93	66	65	85	90	70	79	101	88	73	920
11:00-11:59	41	64	60	60	67	44	47	74	82	91	69	59	758
12:00-12:59	46	61	98	55	61	87	62	79	114	80	89	47	879
13:00-13:59	49	53	73	59	57	46	57	66	74	83	72	42	731
14:00-14:59	34	57	69	66	60	66	58	88	95	121	88	74	876
15:00-15:59	28	58	82	74	58	81	74	76	93	105	102	51	882
16:00-16:59	38	40	66	80	64	93	48	84	76	100	79	66	834
17:00-17:59	28	49	71	58	57	98	66	72	93	92	67	59	810
18:00-18:59	21	25	41	28	34	50	55	61	61	71	43	38	528
19:00-19:59	13	5	17	23	14	22	21	28	34	23	30	14	244
20:00-20:59	6	13	25	22	11	8	6	13	19	15	22	11	171
21:00-21:59	10	18	18	13	6	10	13	7	16	19	18	4	152
22:00-22:59	0	1	4	3	1	2	1	5	4	7	4	2	34
23:00-23:59	2	0	0	4	0	3	0	3	0	0	3	0	15
Total	381	549	752	658	583	731	640	770	902	974	828	581	8349

Hourly Breakdown Stats -- Questions Received via Direct Entry:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
08:00-08:59	0	0	0	0	0	0	0	0	0	0	1	0	1
10:00-10:59	0	0	1	0	1	0	0	0	0	0	1	2	5
11:00-11:59	0	2	1	4	1	0	0	0	1	0	2	0	11
12:00-12:59	0	0	0	1	0	0	4	0	0	0	0	1	6

13:00-13:59	0	1	1	0	0	1	2	0	1	0	0	0	6
14:00-14:59	0	0	0	4	0	0	0	0	0	0	1	1	6
15:00-15:59	2	1	1	1	1	0	0	0	0	0	0	0	6
16:00-16:59	2	0	1	1	1	2	0	0	0	1	1	0	9
17:00-17:59	0	1	2	1	0	0	0	0	0	0	0	2	6
18:00-18:59	0	1	0	2	0	0	0	1	2	1	0	0	7
19:00-19:59	0	0	0	0	0	0	0	0	1	0	0	0	1
20:00-20:59	0	1	0	0	0	1	0	1	1	0	0	2	6
21:00-21:59	4	0	0	0	0	0	1	0	0	0	0	1	6
22:00-22:59	0	0	0	0	0	0	0	0	0	0	1	1	2
23:00-23:59	1	0	0	0	0	0	0	0	0	0	0	0	1
Total	9	7	7	14	4	4	7	2	6	2	7	10	79

Hourly Breakdown Stats -- Questions Received via Patron Form:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
00:00-00:59	4	9	8	27	13	15	9	20	20	30	23	21	199
01:00-01:59	7	6	8	7	10	7	3	7	9	9	27	20	120
02:00-02:59	4	3	1	1	3	7	3	1	4	10	14	13	64
03:00-03:59	0	2	3	1	5	7	3	3	7	10	14	16	71
04:00-04:59	1	3	1	2	8	5	3	2	4	9	20	20	78
05:00-05:59	1	2	1	5	1	4	5	3	8	12	17	20	79
06:00-06:59	2	3	4	0	5	3	8	5	5	10	15	13	73
07:00-07:59	6	4	6	4	9	4	7	7	13	17	31	15	123
08:00-08:59	5	30	12	13	13	22	12	14	19	28	34	33	235
09:00-09:59	16	19	22	27	17	40	35	18	41	54	52	49	390
10:00-10:59	16	33	55	37	32	41	34	36	50	70	75	46	525
11:00-11:59	26	38	51	24	42	46	42	52	74	64	86	48	593
12:00-12:59	28	35	75	50	32	52	45	48	63	72	85	52	637
13:00-13:59	53	45	36	45	37	46	31	47	53	64	82	38	577
14:00-14:59	35	34	53	35	46	36	47	53	54	75	64	59	591
15:00-15:59	25	37	66	55	45	39	39	52	63	80	66	44	611
16:00-16:59	23	42	53	30	27	45	32	55	61	59	60	34	521
17:00-17:59	21	39	36	35	35	36	32	40	44	65	59	48	490
18:00-18:59	13	32	29	22	28	38	24	21	35	38	51	24	355
19:00-19:59	15	16	21	20	18	29	30	33	37	48	43	27	337
20:00-20:59	16	27	20	22	23	17	22	26	36	30	48	29	316
21:00-21:59	14	26	22	28	22	19	26	19	39	37	41	29	322
22:00-22:59	13	12	31	36	25	17	19	29	34	29	45	33	323
23:00-23:59	9	17	19	11	14	31	14	33	28	22	39	27	264
Total	353	514	633	537	510	606	525	624	801	942	1091	758	7894

Hourly Breakdown Stats -- Questions Received from Global Network via Global Network:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
09:00-09:59	0	0	0	0	0	0	0	0	0	0	1	0	1
Total	0	0	0	0	0	0	0	0	0	0	1	0	1

Hourly Breakdown Stats -- Number of Patrons Logon:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
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00:00-00:59	3	6	2	12	6	8	4	9	8	3	5	2	68
01:00-01:59	0	0	0	2	2	1	3	0	2	2	6	1	19
02:00-02:59	3	0	0	2	8	0	0	5	0	6	1	0	25
03:00-03:59	0	0	0	0	0	2	1	0	1	0	0	1	5
04:00-04:59	3	0	0	0	0	1	0	0	3	2	1	3	13
05:00-05:59	0	1	1	0	1	0	1	1	0	2	4	3	14
06:00-06:59	2	1	1	2	0	1	1	2	5	1	4	0	20
07:00-07:59	1	2	4	4	1	5	4	2	6	1	3	2	35
08:00-08:59	3	12	1	6	15	14	9	9	14	1	11	6	101
09:00-09:59	7	14	10	10	19	19	17	21	12	33	10	8	180
10:00-10:59	12	16	12	15	23	28	9	24	22	27	20	12	220
11:00-11:59	14	13	15	17	22	29	12	19	19	20	22	20	222
12:00-12:59	10	13	24	19	18	25	21	17	37	39	18	9	250
13:00-13:59	18	17	23	19	31	33	11	24	23	33	13	18	263
14:00-14:59	8	22	23	26	11	28	24	26	19	34	19	15	255
15:00-15:59	10	19	26	23	19	30	15	22	24	41	13	13	255
16:00-16:59	3	13	18	25	17	26	18	29	21	28	19	17	234
17:00-17:59	7	20	27	15	19	17	15	13	18	12	14	14	191
18:00-18:59	5	6	10	12	13	10	15	7	8	9	21	8	124
19:00-19:59	1	8	15	9	16	15	15	8	17	8	10	10	132
20:00-20:59	2	5	11	12	10	20	11	6	6	13	12	6	114
21:00-21:59	9	4	13	23	16	8	5	4	7	14	14	5	122
22:00-22:59	1	6	2	16	14	7	11	8	3	11	11	6	96
23:00-23:59	2	6	3	11	8	8	6	3	7	15	13	7	89
Total	124	204	241	280	289	335	228	259	282	355	264	186	3047

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Chat Service

Monthly Report 2006 (Ask?Away)

[History](#) | [Current](#)

Daily/Monthly Breakdown Stats:

All statistics here are reported in Eastern Time (-5 GMT)

Time Period	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Greatest Chat Response Time (seconds)	62	386	1415	878	596	426	597	664	453	376	370	372	1415
Most Concurrent Session Requests (All Inst.)	0	0	225	78	74	61	38	55	55	60	64	70	225
Co-Browsing Feature Used	11	22	136	66	72	35	17	20	23	22	18	13	455
Number of Chat Sessions Requested	0	0	332	755	554	428	403	486	772	889	762	700	6081
Number of Chat Sessions Requested (After Hours)	4	2	0	1	1	0	2	1	5	4	1	0	21
Number(Total) of Chat Sessions Accepted	0	0	267	473	446	289	217	269	345	497	447	319	3569
Number of Chat Sessions Accepted (Enhanced)	176	492	283	0	0	0	0	0	0	0	0	0	951

Hourly Breakdown Stats -- Number of Chat Sessions Requested (After Hours):

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
04:00-04:59	0	0	0	0	0	0	0	0	0	1	0	0	1
05:00-05:59	0	0	0	1	0	0	0	0	0	0	0	0	1

08:00-08:59	2	0	0	0	0	0	0	0	0	0	0	0	2
09:00-09:59	1	0	0	0	0	0	0	0	0	0	0	0	1
11:00-11:59	1	0	0	0	0	0	0	0	1	0	0	0	2
12:00-12:59	0	0	0	0	0	0	0	1	1	0	0	0	2
13:00-13:59	0	2	0	0	0	0	1	0	0	1	0	0	4
14:00-14:59	0	0	0	0	0	0	0	0	0	0	1	0	1
15:00-15:59	0	0	0	0	1	0	1	0	1	0	0	0	3
17:00-17:59	0	0	0	0	0	0	0	0	1	0	0	0	1
19:00-19:59	0	0	0	0	0	0	0	0	1	1	0	0	2
22:00-22:59	0	0	0	0	0	0	0	0	0	1	0	0	1
Total	4	2	0	1	1	0	2	1	5	4	1	0	21

Hourly Breakdown Stats -- Number of Chat Sessions Requested:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
00:00-00:59	0	0	8	19	30	4	4	13	19	20	13	10	140
01:00-01:59	0	0	4	10	10	6	3	4	8	20	13	4	82
02:00-02:59	0	0	1	1	4	1	3	4	3	5	6	3	31
03:00-03:59	0	0	0	16	1	2	1	2	4	2	4	5	37
04:00-04:59	0	0	4	0	1	1	2	0	1	4	3	3	19
05:00-05:59	0	0	0	0	3	0	1	1	4	3	6	0	18
06:00-06:59	0	0	1	3	2	1	1	2	9	2	2	7	30
07:00-07:59	0	0	3	2	5	1	1	3	7	4	8	5	39
08:00-08:59	0	0	4	11	10	4	4	3	15	13	11	6	81
09:00-09:59	0	0	12	21	8	17	19	17	25	35	24	20	198
10:00-10:59	0	0	18	42	27	28	21	25	42	39	40	34	316
11:00-11:59	0	0	26	41	33	36	23	34	53	65	50	139	500
12:00-12:59	0	0	28	42	30	32	35	44	59	61	44	48	423
13:00-13:59	0	0	28	63	28	40	25	31	53	54	74	45	441
14:00-14:59	0	0	19	71	55	31	47	35	57	78	57	57	507
15:00-15:59	0	0	35	44	55	44	34	34	57	79	62	56	500
16:00-16:59	0	0	26	65	28	29	29	38	54	51	60	55	435
17:00-17:59	0	0	25	48	43	13	27	45	72	62	59	41	435
18:00-18:59	0	0	17	40	38	22	17	29	52	66	41	31	353
19:00-19:59	0	0	21	57	26	40	23	28	49	49	39	37	369
20:00-20:59	0	0	10	44	29	19	26	23	42	49	43	32	317
21:00-21:59	0	0	20	37	36	21	19	20	36	46	34	26	295
22:00-22:59	0	0	17	48	33	21	22	36	35	48	31	19	310
23:00-23:59	0	0	5	30	19	15	16	15	16	34	38	17	205
Total	0	0	332	755	554	428	403	486	772	889	762	700	6081

Hourly Breakdown Stats -- Number of Chat Sessions Accepted (Enhanced):

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
00:00-00:59	5	6	6	0	0	0	0	0	0	0	0	0	17
01:00-01:59	0	5	1	0	0	0	0	0	0	0	0	0	6
02:00-02:59	1	3	3	0	0	0	0	0	0	0	0	0	7
03:00-03:59	2	0	0	0	0	0	0	0	0	0	0	0	2
04:00-04:59	0	1	0	0	0	0	0	0	0	0	0	0	1

05:00-05:59	2	4	1	0	0	0	0	0	0	0	0	0	7
06:00-06:59	1	1	0	0	0	0	0	0	0	0	0	0	2
07:00-07:59	1	4	2	0	0	0	0	0	0	0	0	0	7
08:00-08:59	5	10	5	0	0	0	0	0	0	0	0	0	20
09:00-09:59	15	17	8	0	0	0	0	0	0	0	0	0	40
10:00-10:59	8	26	14	0	0	0	0	0	0	0	0	0	48
11:00-11:59	14	40	28	0	0	0	0	0	0	0	0	0	82
12:00-12:59	15	40	29	0	0	0	0	0	0	0	0	0	84
13:00-13:59	10	29	19	0	0	0	0	0	0	0	0	0	58
14:00-14:59	10	39	15	0	0	0	0	0	0	0	0	0	64
15:00-15:59	23	36	34	0	0	0	0	0	0	0	0	0	93
16:00-16:59	9	42	14	0	0	0	0	0	0	0	0	0	65
17:00-17:59	13	38	23	0	0	0	0	0	0	0	0	0	74
18:00-18:59	8	23	18	0	0	0	0	0	0	0	0	0	49
19:00-19:59	5	27	18	0	0	0	0	0	0	0	0	0	50
20:00-20:59	13	38	11	0	0	0	0	0	0	0	0	0	62
21:00-21:59	9	34	13	0	0	0	0	0	0	0	0	0	56
22:00-22:59	4	20	12	0	0	0	0	0	0	0	0	0	36
23:00-23:59	3	9	9	0	0	0	0	0	0	0	0	0	21
Total	176	492	283	0	0	0	0	0	0	0	0	0	951

Hourly Breakdown Stats -- Number(Total) of Chat Sessions Accepted:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
08:00-08:59	0	0	1	6	3	1	5	7	1	8	8	2	42
09:00-09:59	0	0	3	8	14	7	8	13	23	28	31	19	154
10:00-10:59	0	0	26	43	49	32	26	36	36	68	61	39	416
11:00-11:59	0	0	34	56	51	35	36	31	34	70	48	47	442
12:00-12:59	0	0	22	46	43	45	23	32	34	40	36	20	341
13:00-13:59	0	0	8	20	9	6	3	5	4	18	10	7	90
14:00-14:59	0	0	18	35	23	15	18	18	24	28	30	16	225
15:00-15:59	0	0	30	56	54	37	22	32	47	53	53	25	409
16:00-16:59	0	0	29	62	61	26	18	28	39	59	46	40	408
17:00-17:59	0	0	27	36	34	10	5	18	34	47	43	35	289
18:00-18:59	0	0	29	39	53	21	23	26	34	45	40	40	350
19:00-19:59	0	0	25	37	42	39	23	22	35	33	41	28	325
20:00-20:59	0	0	8	16	4	8	3	1	0	0	0	1	41
21:00-21:59	0	0	5	13	6	7	4	0	0	0	0	0	35
22:00-22:59	0	0	2	0	0	0	0	0	0	0	0	0	2
Total	0	0	267	473	446	289	217	269	345	497	447	319	3569

Hourly Breakdown Stats -- Co-Browsing Feature Used:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
04:00-04:59	0	0	0	1	0	0	0	0	0	0	0	0	1
09:00-09:59	0	0	1	2	4	0	4	0	2	0	1	0	14
10:00-10:59	0	1	12	2	3	2	3	1	1	1	2	0	28
11:00-11:59	6	3	5	2	1	6	0	0	2	0	0	0	25
12:00-12:59	0	1	11	2	4	1	1	5	1	0	0	0	26

13:00-13:59	0	3	3	5	2	2	1	2	0	1	0	0	19
14:00-14:59	1	6	7	2	14	1	1	1	3	1	0	0	37
15:00-15:59	1	3	38	9	13	5	1	1	0	1	1	1	74
16:00-16:59	1	0	34	6	11	6	1	4	5	3	4	3	78
17:00-17:59	2	1	14	9	8	5	0	6	5	3	4	4	61
18:00-18:59	0	3	4	10	7	0	3	0	2	5	3	2	39
19:00-19:59	0	1	4	8	4	5	2	0	2	6	3	3	38
20:00-20:59	0	0	2	7	1	1	0	0	0	1	0	0	12
21:00-21:59	0	0	0	1	0	1	0	0	0	0	0	0	2
22:00-22:59	0	0	1	0	0	0	0	0	0	0	0	0	1
Total	11	22	136	66	72	35	17	20	23	22	18	13	455

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